



*Dear Dan,*

*I wanted to take a few minutes to write you this letter and compliment you and your team for demonstrating the true meaning of both customer focus and customer satisfaction.*

*There is no doubt that HCL Services holds their customers in the highest regards. From our fully automated datacenter solutions to our preventative maintenance schedule, The entire HCL team has exceeded all of my expectations. Our technician Corey is extremely professional and knowledgeable. He is thorough and doesn't quit until the job is done. I have and will continue to recommend HCL to everyone I know who is looking for any kind of HVAC or Mechanical Services. Again, thank you for your continued commitment and service.*

*Regards, Orlando Escobar.*