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February 12, 2014

Mr. Dan Dietel
HCL Services, LLC
4439 West 12th Street
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Re: Job well done at The Methodist Hospital West Pavilion Rooftop Cooling Tower Replacement project

Dan:

I wanted to express my appreciation to the HCL Services team on an outstanding job done for this project at Methodist. Your performance exceeded both Vaughn and Methodist's expectations from the beginning through the end of this project.

As Contractors performing construction in occupied Hospital facilities, we must uphold Patient and Staff safety and satisfaction as our number 1 priority. HCL Services did nothing short of this. Both your field and office team put in all the long and necessary hours it took to coordinate rigging logistics, city street closures and temporary utility measures while performing the Cooling Tower Demo and Replacement. Your team reflected true professionalism and care about our client and their facilities ongoing operations.

This was just one example that stood out to me showing why I would recommend HCL Services to any client who is seeking a proactive, problem solving contractor that exemplifies a positive, can-do attitude and the answer is always "yes" when the need is to go above and beyond.

I'm glad I had the opportunity to work with both your field and office team on this project, and look forward to the next job with HCL Services in the future.

Very truly yours,

Cody Waller



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