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Dear Rob,

I would like to express my appreciation for the outstanding service HCL has provided us. This is my first opportunity to work with HCL and I have been very impressed with you specifically. Your responsiveness is really remarkable.

From the start HCL has been an exceptional contractor to work with. You have met or beat every deadline given whether it be pricing exercises or shop drawings and submittals. Your team has been very patient and cooperative with the many stops and starts due to Owner change requests.

As you know working in an occupied building can be very difficult to work around multiple tenant needs and maintain the schedule. You all have been generous enough to work flexible hours to accommodate the many requests we have received. Our superintendent also tells me your field crews are professional and respectful of the tenants.

Thanks again for your company's efforts from start to finish and I look forward to the opportunity to work with HCL again.

Robin Webb

Project Manager

JE Dunn Construction